



# DSA-QAG Update

News for Assessment Centres and Suppliers

April 2010

## Supplier Workshop

The second meeting of the Suppliers QAF workgroup took place on the 14<sup>th</sup> April at which the review of the QAF was concluded, this will allow QAG to update the QAF during the summer months and issue it for the start of the new academic year. Minutes from the meeting along with the revised Insurance Summary and Engineers Checklist have been circulated to Suppliers.

There are two further tasks to be undertaken as a result of the QAF review, these are a KPI review workshop (Supplier Rep's Antony Ruck and Tony Lees are already collating feedback) and discussions to conclude the content and frequency for QAG to feedback information on the Student Survey. We hope that these workshops / discussions are as constructive as the previous workshops that have taken place.

## Outreach Workshop - Postponed

The final outreach workshop due to meet on 28<sup>th</sup> April has been postponed. This is due to a key member of the group who has been affected by the recent air problems and is not due back into the UK until the end of the month. The meeting will be rescheduled in due course.

## SLC Announcement – New DSA Manager

DSA QAG has been informed that Elaine Urquhart will be leaving the SLC on 30<sup>th</sup> April. A handover meeting took place on 19<sup>th</sup> April where QAG was introduced to Anthony Hill who will be the new DSA Manager, SFE Processing, with immediate effect.

We wish Elaine the best of luck for the future and look forward to working closely with Anthony over the coming months.

Anthony's details are [Anthony.Hill@slc.co.uk](mailto:Anthony.Hill@slc.co.uk) telephone: 01325 215702 mobile: 07827 449303

## Apology:

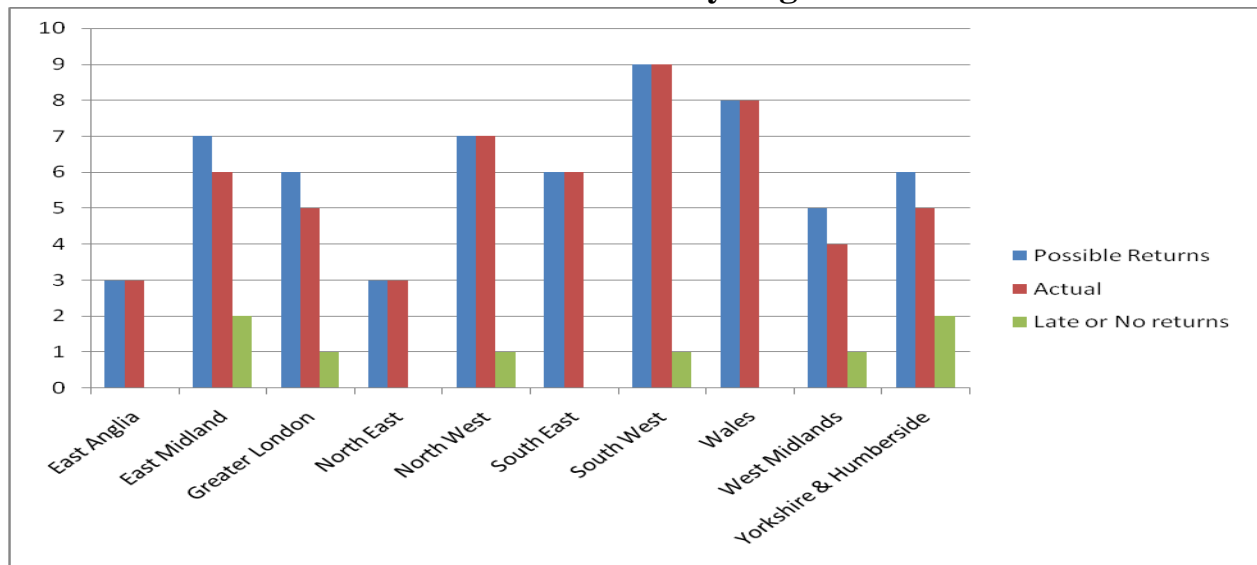
In the March edition of the newsletter, there was an article titled SFE Recommendations – Standard Packages, unfortunately there were a couple of inaccuracies that DSA-QAG would like to draw your attention to and apologise for. At the meeting referred to in the article (the Stakeholder Validation Panel) ASASA were not present at this meeting.. With regards to David Lammy, he had met with the SFE prior to the Stakeholder Validation Panel meeting and subsequently met directly with the Stakeholder Validation Panel representatives and the CEO of SLC.n the presentation which was to be given at the Stakeholder Validation Panel.

## KPI DATA

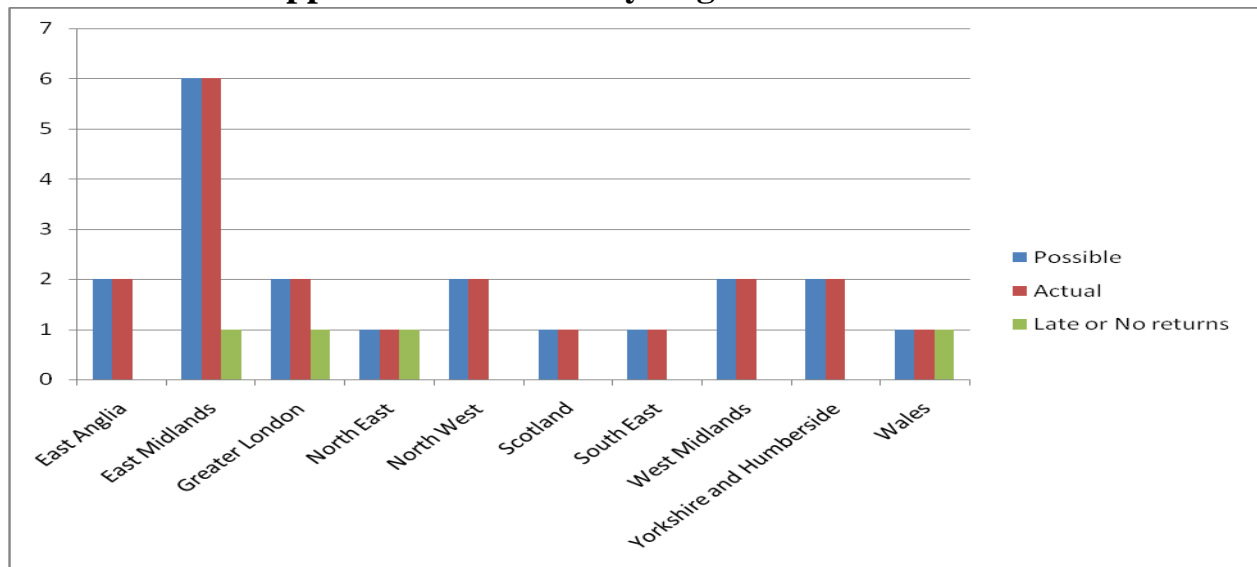
There has been a good response for March's KPI submission with 3 no returns to date, this is an improvement from February's KPI submissions which had 9 no returns and considering the closure for the Easter Holidays this is an improvement.

	EXPECTED RETURNS	ON TIME RETURNS	LATE RETURNS	NO RETURNS
ASSESSMENT CENTRES	60	52	5	3
SUPPLIERS	20	16	4	0

### Assessment Centre KPI Returns by Region for March 2010



### Supplier KPI Returns by Region for March 2010



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