



DSA-QAG Update

News for Assessment Centres and Suppliers

May 2010

Assessment Centre Workshop

The second meeting of the Suppliers QAF workgroup took place on the 27th April at which the review of the QAF was concluded, this will allow QAG to update the QAF during the summer months and issue it for the start of the new academic year. Minutes from the meeting along with the following revised documents:

- Template 2 : Observation Criteria
- Template 3 : Use of Equipment
- Template 6 : Declaration on Conflicts of Interest
- Appendix 3 : Equipment Requirements

There are two further tasks to be undertaken as a result of the QAF review, these are a KPI Review Workshop (all workgroup reps to collate feedback for 28th May) and discussions to conclude the content and frequency for QAG to feedback information on the Online Student Survey (Bryan Jones and Graham Sellick to represent Assessment Centre on this. We hope that the next series of workshops and discussions are as productive and constructive as the previous workshops that have taken place. QAG would like to thank all workshop attendees for their participation and hard work over past months.

Outreach Workshop

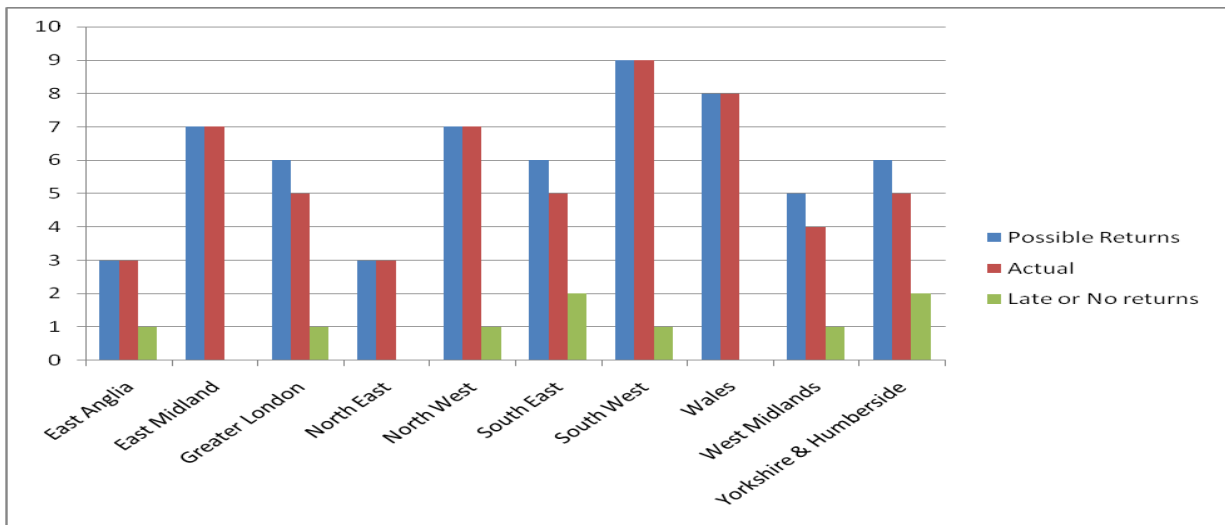
In last months Update newsletter, QAG intimated that the final outreach workshop had been postponed. In an attempt to conclude this series of workshop rather than reschedule a meeting date, the members of the group have been collaborating online to finalise the documentation. It is hoped that this work will be completed shortly.

KPI DATA

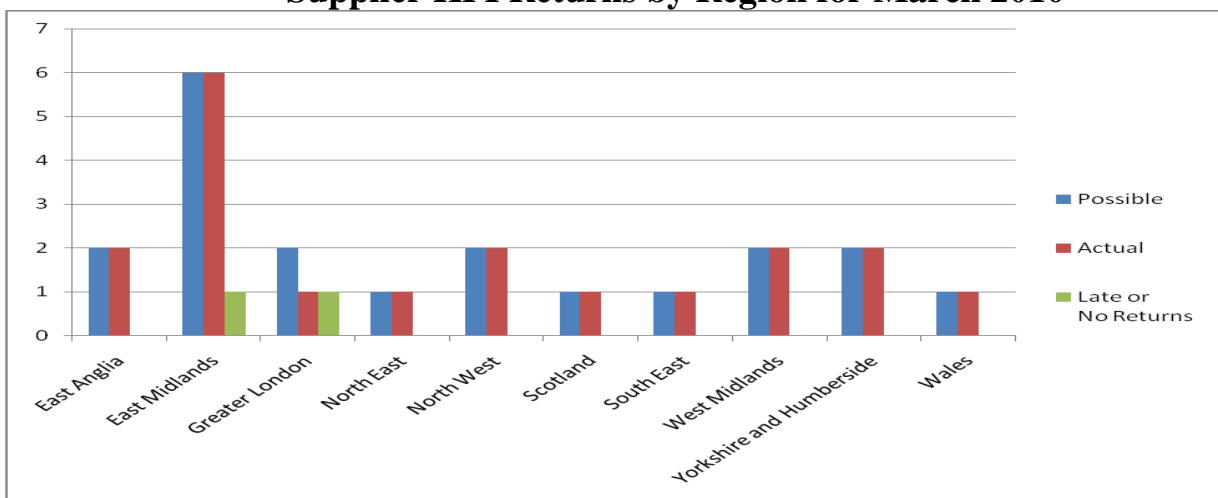
The response for April's KPI submission has identified 4 no returns for this month, this is 1 more than last month, hopefully we can achieve the full target next month, but there has been an improvement on the number of on time returns from the suppliers so well done.

	EXPECTED RETURNS	ON TIME RETURNS	LATE RETURNS	NO
ASSESSMENT CENTRES	60	52	5	3
SUPPLIERS	20	18	1	1

Assessment Centre KPI Returns by Region for April 2010



Supplier KPI Returns by Region for March 2010



Useful Contacts

<p><u>DSA-QAG Central Administration Unit</u></p> <p>Karen Docherty - Chief Executive Tel: 0141 548 8006 Email: Karen.docherty@dsa-qag.org.uk</p> <p>Lorraine Hill -Quality Assurance Manager Tel: 0141 548 8006 Email: lorraine.hill@dsa-qag.org.uk</p> <p>Karen Girvan - Quality Assurance Officer Tel: 0141 548 8006 Email : karen.girvan@dsa-qag.org.uk</p> <p>Anne Jo Gammon - PA / Administrator (P/t) Tel:0141 548 8006 Email: annejo.gammon@dsa-qag.org.uk</p> <p>Andy Harris - Field Auditor Tel: 0141 548 8006 Email: andy.harris@dsa-qag.org.uk</p> <p>Mechelle Hall - Field Auditor Tel: 0141 548 8006 Email: Mechelle.hall@dsa-qag.org.uk</p> <p>General Enquiries Tel: 0141 548 8006 Email: administration@dsa-qag.org.uk</p> <p>DSA-QAG Site www.dsa-qag.org.uk</p>	<p><u>DSA-QAG Associate Members:</u></p> <p>Karen Robson (NADP) Tel: 029 20416170 Email: krobson@uwic.ac.uk</p> <p>Lesley Morrice (NNAC) Tel: 01158467780 Email: lesley.morrice@nottingham.ac.uk</p> <p>Catherine Salisbury (ASASA) Tel: tbc Email: catherinesalisbury@mac.com</p> <p>Antony Ruck (Supplier Rep) Tel: 01204 534311 Email: aruck@barrybennett.co.uk</p> <p>Tony Lees (Supplier Rep) Tel: 0330 300 3000 Email: tony.lees@avantek.co.uk</p>	<p><u>QAF Working Groups (Suppliers)</u></p> <p>Matthew Dean: Wyvern Tel: 01432 271233 Email: matthew.dean@wbs.uk.com</p> <p>Marie Norris: Clearlinks Tel: 0845 833 9971 Email: marie.norris@clear-links.co.uk</p> <p>Ted Pratt: MKC Computers Tel: 01223 506006 Email: ted@mkccomputers.co.uk</p> <p>Antony Ruck: Barry Bennett Tel: 01204 534311 Email: info@barrybennett.co.uk</p> <p>Jonathan Rouse: Microlink Tel: 0121 632 2262 Email: jonathan.rouse@microlinkpc.com</p> <p>Tony Lees (Supplier Rep) Tel: 0330 300 3000 Email: tony.lees@avantek.co.uk</p>
<p><u>DSA-QAG Board Members:</u></p> <p>Stephen Brown - Chairman of DSA-QAG Email: stephen24brown@gmail.com</p> <p>David Malcolm: Vice Chairman of DSA-QAG Email: david.malcolm@nus.org.uk</p>	<p><u>QAF Working Group Reps (AC's)</u></p> <p>Simon Bloor: NNAC North West Rep Tel: 0161 2750986 Email: simon.bloor@access-summit.ac.uk</p> <p>Bryan Jones: Non NNAC- North London AC Tel: 020 8411 5366 Email: b.jones@mdx.ac.uk</p> <p>Chrissy Robertson: NNAC South East Rep Tel: 01865 551811 Email: crobertson@ocvc.ac.uk</p> <p>Graham Sellick: NNAC Central Rep Tel: 01604 892668 Email: nac@northampton.ac.uk</p> <p>Emma Shelton: Independent Centres- Taunton AC Tel: 01823 352749 Email: emma@contact-associates.co.uk</p> <p>Judith Waterfield: South West Rep. Tel: 01752 232278 Email: J.Waterfield@plymouth.ac.uk</p> <p>Jill Berry: North East Rep. Tel: 01642 342269 Email: J.Berry@tees.ac.uk</p>	<p><u>More Useful Contacts:</u></p> <p><u>SLC/SFE</u> Anthony Hill- DSA Manager SFE Processing Tel: 01325 215702 Mob:07827449303 Email: Anthony_Hill@slc.co.uk</p> <p><u>Specialist Support:</u> Joanne Thompson - Team Leader Tel: 01325 215194 Email: dsa_team@slc.co.uk PGP: needs_assessment_reports@slc.co.uk</p> <p><u>Practitioners Team</u> Steve Bryson - Team Leader Tel: 0845 602 0583 Email: SSIN_queires@slc.co.uk</p> <p>http://practitioners.studentfinanceengland.co.uk</p> <p><u>Other Useful Contacts</u></p> <p><u>BIS</u> Ian Thompson - Student Finance Policy Tel: 0207 215 1551 Email: ian.thompson@bis.gsi.gov.uk</p>

