

With regards to payment for these hours we will not pay for anything up front - payment will only be made after we receive a completed time sheet signed by both provider and customer to say when it was carried out, how many hours and what was achieved in the time

With regards to 3 quotes -

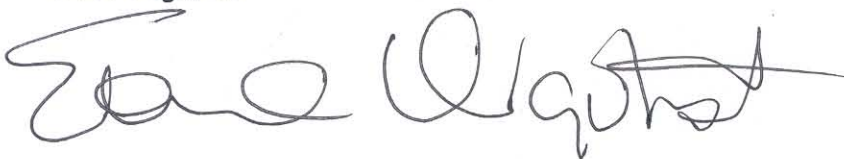
We have agreed that for our customers, we require 3 quotes (unless this is not possible - for specialist equipment etc) this should have been started in September in conjunction with new academic year. I have agreed with Darlington staff that there will be bedding in period to allow time for assessment centres to adjust and we will run that for a 3 month period to December. Originally Darlington were going to hold back on this if only 1 quote received but I have said I do not wish customers to be held up so still to produce as normal but I have asked them to keep a spreadsheet showing me who is doing what as I will send out a gentle reminder at end of November to those centres not sending in 3 quotes.

With regards to 2 quotes for NMH

I will looking to introduce this where possible in the early part of next year probably around March time - will run a consultation group in conjunction with DSA-QAG and I will be discussing this with Karen Docherty over the next few days and will keep you informed of the outcome.

Should anyone require any clarification of anything else please contact me - telephone 0141-306-2182 - email [Elaine\\_Urquhart@slc.co.uk](mailto:Elaine_Urquhart@slc.co.uk)

Best regards



Elaine Urquhart  
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